

Customer Service

Are you an expert Customer Service professional who enjoys working in a call center environment? Does being a part of an organization who is focused on reducing medical supply costs to individuals sound rewarding? We want to meet you!

We are looking for candidates that possess the following:

- Ability to handle a high volume of work in a fast paced environment.
- Medical, DME, insurance verification background helpful, but not required.
- Customer Service experience (minimum 1 year).
- Excellent computer skills with the ability to work on dual screens and use multiple applications
- Excellent organizational, multi-tasking, and time management skills.
- Positive attitude and professional phone presence.
- The ability to provide prompt, reliable and accurate information to customers.
- Exceptional ability to listen.
- The ability to work both independently and as part of a team.
- Excellent written and verbal communication skills and strong attention to detail.
- High School graduate (diploma) or equivalent.
- Must be 18 years of age or older.

Our Commitment to You:

Competitive compensation and benefit package including, medical, dental, life insurance, vision, FSA, 401K with a company match, and American Fidelity options. Generous PTO. Paid holidays after 90 days of employment. Friendly, energetic work environment.

The ideal candidate is a highly motivated self-starter who is focused on providing excellent customer service skills to our customers.

Please forward your resume to jladd@jandbmedical.com or fax to (248) 960-8059.